



MGM INSTITUTE OF HEALTH SCIENCES
(Deemed to be University) Grade 'A++' Accredited by NAAC
MGM NEW BOMBAY COLLEGE OF NURSING
5th Floor, MGM Educational Campus, Plot No. 1& 2, Sector-1
Kamothe, Navi Mumbai – 410 209.

Value added Course

Title: Quality Management in Nursing

Department: MGM New Bombay College of Nursing

Name of the Coordinator: Mrs. Ferganzia Jubilson, Associate Professor

Target Audience: M.Sc Nursing I & II Year & M.Sc Nursing (NPCC) II Year

Venue: IV Year B.Sc Nursing Classroom, MGM New Bombay College of Nursing

Duration: 16 hours

Date: 19.10.2024 and 26.10.2024

Time: 8:30 am to 5 pm

Course Objective: This course aims nursing students to acquire knowledge and skills necessary to deliver, maintain and manage quality in Nursing care

Specific Objectives: The students will be able to

- explain the concepts related to quality in health care
- describe the approaches for quality assurance
- prepare standard measures for performance
- evaluate the performance measures
- plan for improvement in performance by adopting appropriate tools
- maintain control in document


Date/ Time	Content	Teaching Learning Method	Name of the Faculty
Day 1: 19-10-2024			
8:30 to 9:30 am	Pretest ➤ Introduction to Quality management system <ul style="list-style-type: none"> • Concepts of quality • Quality assurance • Quality Improvement • Continuous Quality Improvement (CQI) • Total Quality Management (TQM) ➤ Factors influencing quality assurance in Nursing	Lecture & Group Discussion	Mrs. Ferganzia Jubilson Associate Professor, MGMNB CON, Kamothe
9:30 to 10:30 am	Approaches for Quality Assurance <ul style="list-style-type: none"> • General Approach – Accreditation, Licensure, Certification • Specific – Peer Review 	Lecture & Group Discussion	Dr. Padmaja Dhawale Associate Professor, MGMNB CON, Kamothe
10:30 to 11:30 am	Audit	Lecture & Group Discussion	Ms. Smriti Parkar Assistant Professor MGMNB CON, Kamothe
11:30 am to 12:30 pm	Measures for Performances <ul style="list-style-type: none"> • Structure, Process, Outcome measures • Policy, protocols, Standards, Manuals 	Lecture & Group Discussion	Mrs. Vandana Kumbhar Associate Professor, MGMNB CON, Kamothe
12:30 to 1:00 pm	Lunch Break		
1:00 to 3:00 pm	Accreditation and Audit	Self-Directed Learning (Assignment on Types of Accreditation and Prepare Audit Checklists)	Mrs. Preethi Maria Mathew Professor, MGMNB CON, Kamothe
3:00 to 5:00 pm	Measures for Performances	Self-Directed Learning (Research and Summarize literature on Clinical Quality Indicators)	Dr. Padmaja Dhawale Associate Professor, MGMNB CON, Kamothe

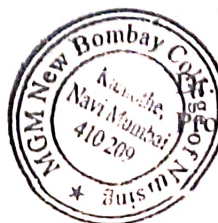
Day 2: 26-10-2024

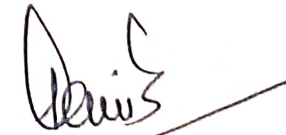
8:30 to 9:30 am	Performance improvement models	Lecture	Ms. Smriti Parkar Assistant Professor MGMNBCON, Kamothe
9:30 to 10:30 am	Evaluating Performances <ul style="list-style-type: none"> • Display Measurement data • Comparing actual performance to expectations • Determining action needed 	Lecture	Ms. Anna Hima Thomas Associate Professor, MGMNBCON, Kamothe
10:30 to 11:30 am	<ul style="list-style-type: none"> • Performance improvement tools • Resolution of complaints, corrective and preventive action 	Lecture	Mrs. Preethi Maria Mathew Professor, MGMNBCON, Kamothe
11:30 am to 12:30 pm	Document Control in quality Management	Lecture & Group Discussion	Mrs. Sarika Sukesh Nair Associate Professor MGMNBCON, Kamothe
12:30 to 1:00 pm	Lunch Break		
1:00 to 3:00 pm	Measures for Performance and Evaluation	Self-Directed Learning (Activity on Root Cause Analysis using Fishbone technique)	Ms. Smriti Parkar Assistant Professor MGMNBCON, Kamothe
3: 00 to 5:00 pm	Performance Improvement Models and Tools	Self-Directed Learning (Apply SWOT Analysis on Patient Safety)	Mrs. Preethi Maria Mathew Professor, MGMNBCON, Kamothe
	Post test		

Note:

- Course Evaluation: Written Examination – Objective type
- Course Fee: Nil
- Registration: Fill the Registration forms available with Mrs. Ferganzia Jubilson, Associate Professor. Registration forms should be submitted on or before 18-10-2024 by 5pm


Mrs. Ferganzia Jubilson
Course Coordinator




(Mrs.) Prabha K. Dasila
Professor & Director